

# What's the difference between **SaaS and Perpetual** Field Service Software?

Both perpetual and SaaS models have their pros and cons with different options to consider and define which best fits with your business goals. Here is an overview of Perpetual Vs SaaS.

	Perpetual	SaaS
<b>01</b> Payment	One time fee, more costly	Ongoing subscription fee, lower initial costs
<b>02</b> Ownership	You own the software	Third party vendor hosted
<b>03</b> Hardware	Physical hardware required on-site	Cloud based service
<b>04</b> Resource	Consumes time and resources	Managed for you as a fully managed service
<b>05</b> Installation	Requires hardware purchase and installation	Quick deployment / no installation required
<b>06</b> Updates	Manual updates following installation for latest version	Software is automatically updated
<b>07</b> Monitoring	Hardware monitored on-site	Secure, monitored network, off-site back up support
<b>08</b> Support	Additional support services required	Licences, maintenance, support, hosting all included in the service
<b>09</b> Access	May not be available across a range of devices	Easy access anytime, anywhere across multiple devices

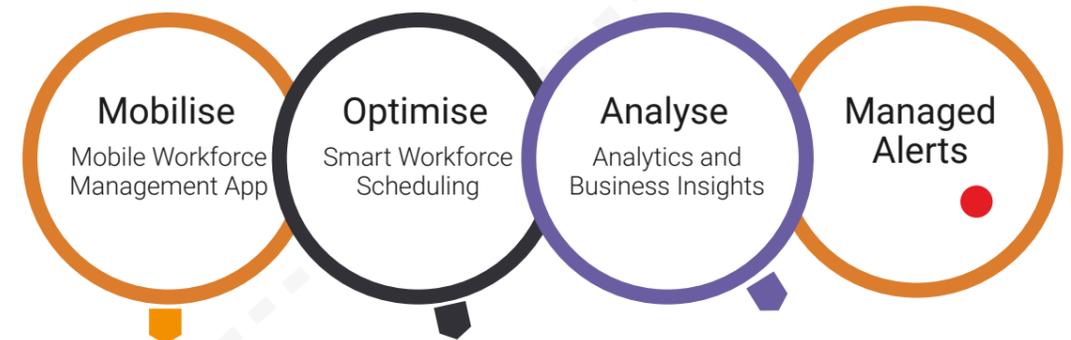
## examples of SaaS Cloud Services



### Totalmobile SaaS offering

At Totalmobile, our SaaS offering means you don't need to worry about managing hosting, application support, upgrades, or database admin. It's all taken care of.

### our **WorkNow**™ Field Service Enablement Platform includes



available across a range of industries including

- Total Government**  
Local Government  
Central Government
- Total Health & Care**  
Healthcare  
Social Care

- Total Infrastructure**  
Construction  
Oil & Gas  
Utilities
- Total Property**  
Facilities Management  
Housing Maintenance  
Repairs